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Year of birth 1984

#### **Profile**

Interim & Consultancy in Supply Chain, Operations, Procurement and Process Improvement Management with a specialization in FMCG, Warehousing, Production and Product- and Category Management.

The core ingredient is the composition of the product and/or services that support the general (current or new) business goal in the areas of:

- A. Temporary replacement of job position
- B. Process improvement
  - ► Increased process flow (e.g. primary cost reduction or quality focus (these are balanced objects))
  - Flexibility (e.g. changing market conditions > Lean when needed)
  - General improvement (direct or indirectly KPI related (e.g. mapping demand foundations of stakeholders))

The mutual business growth mindset combined with the drive of continuous growth makes it ideal for encountering volatile and transitional environments. This balanced value is active during the full life cycle of the assignment.

#### USP's

- Flexible
- Output committed
- Conceptual and strategic mindset
- Out-of-the-box
- ▲ 20+ years of experience

## Expertise's

2018

2018

Lean Six Sigma Black Belt

Professional Scrum Master I (PSM I)

Speciali	zation	Sub specializat	ion	Sector
<ul> <li>Procurement</li> <li>Project Mare</li> <li>Supply Chate</li> <li>Warehousing</li> </ul>	nagement	ERP FMCG Performance Optim	ent A Management A nt	Process industry Retail SME Startup
Competences				
<ul> <li>Analytical a mindset</li> <li>Authentic le</li> <li>Building corelationship</li> <li>Conceptual mindset</li> </ul>	eadership Allaborative	Fostering teamwork	nt ness ation focus k	Agile/Lean/Flexible/Adap table Positive motivator Initiative Result orientation Self confidence
Education				
2015 - 2020	NEVI 2 Expert		NEVI	
2004 - 2008	Commercial Economic Product/Category Mar		Hogeschool Rotte	rdam
Courses/Certif	ications			
2024	VCA VOL		Koninklijke PBNA	
2023 - Current	Certified in Logistics Transport and Distribution (CLTD)		APICS / ASCM	
2023	Good Distribution Practice (GDP)		Pharmatech	
2023	ITIL 4 Foundation		IT Management Group	
2020	Level II: Metal Active	Gas (MAG) welding	NIL	
2019	Prince2 Foundation		Key Result	

Bureau Tromp

Scrum.org & Agile Scrum Group

## **Work Experience**

# <u>02/2017 - Current Freelance Supply Chain | Operation | Procurement | Process Improvement</u> Manager

## **Bureau Supply Chain in Rotterdam**

(self-employed/ad interim/freelance consultant)

Achievements Activities

#### 03/2024 - 08/2024 Operations Manager a.i.

#### **Batt Cables PLC in Strijen**

(cable producer and distributor)

#### Achievements

- Implementation order split/merge process
- Split warehouse and production
- Implement matrix warehouse location numbers
- Initiation Project warehouse bulk and rolling drum racking's
- Reducing first level operational costs

#### Activities

- Improvement Warehouse and Production processes
- Stabilize and build team for company transition
- Development of the warehouse team both organizationally and structurally
- Improvement of overall personnel and business performance
- Selling assets
  - Real estate
  - Machinery

#### 11/2023 - 01/2024 Consultant Procurement & Supply Chain a.i.

## Groenendijk Bedrijfskleding in Woerden

(company apparel producer)

#### Achievements

- Initiated project implementation Exact Globe Production Module
- Implementation MRP and variables
- Improvement multi-site stock metrics
- Implement organizational sub teams within the procurement department
- Introducing KPI's (Internal and external processes)

## Activities

Improvement Procurement and Supply Chain processes

#### 03/2023 - 09/2023 Supply Chain Manager a.i.

#### **BACU in Almere**

(bread and pastry producer)

#### Achievements

- Process stabilization
- Implement 3PL warehouse as DC
- Optimization (Agile) project "Finalized same day"
- Implementation stock registration process Supply Chain + production for 7 sites
- Preparation and implementation stages AFAS & FOBIS (ERP & WMS)
- ▲ Implementation 2<sup>nd</sup> shift warehouse

- ► MT
- ▶ 21 FTE
- Departments Almere
  - Procurement
  - Supply Chain
  - Warehousing
  - Master data
  - Back Office

#### **Bleckmann Solutions in Venlo**

(3PL fashion and footwear)

#### Achievements

- Created sub teams based on main clients and activity (inbound, outbound, returns and Service & Delivery (carriers))
- Increased capacity by adding employees
- Maintain stabilization client relations

#### Activities

- MT
- ▲ 22 FTE
- Various projects e.g.
  - Bonded stores
  - ▶ EDI
  - Information flow after stage "pack & hold"/outside WMS's

Activities

#### 05/2022 - 11/2022 Customer Service & Back Office Manager a.i.

## Americold Westland Warehousing B.V. in 's Gravenzande

(3PL + VAL fruits & vegetables)

#### Achievements

- Internal business process optimalization (Agile) e.g.
  - Single process flow
  - Localization
  - Stage control (full internal till dock and truck load processes)
  - Communication flow control (internal department and between departments site)
- Implemented fixed loading schedules (block times)
  - Aligned all internal processes (production, warehouse, customer service and Backoffice)
- Damage control due limited department capacity

- MT
- ▲ 18 FTE
- ▲ EDI
- ▲ SLA
- Implementation fundamental internal logistic processes
- Initiate standardization projects between client portfolio's e.g.:
  - Prices
  - Service codes
  - Closing time all VAL-orders
  - Shared mailboxes (logistics and account teams)

#### 10/2021 - 04/2022 Operations Manager a.i.

## **Begra Group in Oss**

(wholesale warehouse equipment)

## Achievements

- Process optimalization
- Organizational warehouse structure
- Process development (current and future stages 5 – 10 years)
- Remapping & implement warehouse design(s) (e.g. standardized locations, single localization method, 2D Aztec codes)
- Development and implement WMS inbound and outbound stages

- Activities
  3 Warehouses
- Supervise 45 FTE
  - Supply Chain
  - Procurement
  - ▶ Production

## <u>06/2021 – 09/2021 Warehouse Manager a.i.</u>

#### De Menken Keuken in Sassenheim

(salads, sauce and meat production)

## Achievements

- Implementation ERP/WMS (Infor M3)
- Process stabilization
- ▲ Supervise 25 FTE

- Simplify process/reduce process waste
- Improve flow through the internal and external supply chain
- ▲ Flow optimalization

## **Unlimited Spare Parts International in Apeldoorn**

(wholesale knives machine parts equipment)

#### Achievements

- Merged two warehouses
- Increased order process flow
- Initiated (new) stock and order-based methods
- Implemented stock locations central warehouse
- Implemented article labels (including barcode) full assortment

#### Activities

- Purchase to Pay (P2P)/End to End (E2E) process improvement
- Initiate preparations and roadmap for 3PL
- ▲ Supervise 17 FTE
  - 2 Supply Chain planners
  - 1 Procurement coordinator
  - 1 Warehouse Manager
  - 10 Warehouse employees
  - 2 Production employees

#### 08/2019 - 01/2021 Supply Chain Manager a.i.

#### Railtech B.V. in Ouderkerk aan de Amstel

(wholesale/producer rail infrastructure equipment)

#### Achievements

- Purchase to Pay (P2P)/End to End (E2E) process improvement
- Full implementation WMS Exact Globe
  - Implementation/configuration hand terminals
  - Autoqueue
  - Production
  - Advice and allocation (Exact WMS and Exact Globe vice versa)
- Remapping warehouse design (e.g. location numbering, picking routes, pick vs bulk, automatic replenishment, slow/fast movers, volume vs value, 2D (Aztec) code all warehouse locations and articles)
- Lean Six Sigma and Kaizen based
- Digitalized the process (e.g. paperless working environment and configurate and implement hand terminals)

- Test and configuration full process (including Exact Globe, Exact WMS)(commercial, procurement, supply chain, production and finance) according customer demands for each individual project stage
- Create and translate data into useful models for different departments
- Create different kinds of manuals (Exact Globe, Exact WMS and MS Excel)
- Initiate, translate and implement process (or documented) related request into running or new projects
- Creating flow by designing process such as warehouse redesign (e.g. accurate and consistent warehouse locations, expedition and inbound), picking and production lists
- Funneling the communication process
- Supervise 10 FTE Warehouse
  - ▶ 1 Team leader
  - ▶ 6 Warehouse employees
  - ▶ 3 Production employees

#### 08/2018 - 12/2018 Supply Chain Performance Analyst a.i.

## C.I.V. Superunie B.A. in Beesd

(procurement & supply chain joint venture)

#### Achievements

- Improved overall supplier performance (from 92,1% to 98,4%)
- Process improvement
  - Designed, developed and implemented 1st and 2nd stage database
  - Introducing KPI's (Internal process and external process)
  - Merged all useful available in database/CRM
  - Reduced processing and queue time before "persecution"
  - Introduced and standardized 3 stage warning/motivation sign
  - Introduced an iterative process
- Developed, weekly market research report (sector and product oriented)
- Developed, weekly internal and external process reports (supplier performance and developments)

#### Activities

- Synchronizing activities and mindset of Superunie, Superunie members and suppliers
- Design, initiate and implement research suppliers performance market information (different kinds of reports) for all stakeholders (Superunie and Superunie members)(e.g. route cause (e.g. funneling, fishbone diagrams, interrelation charts and cross tables) and market trends) and continuous development.
- Operational activities regarding improvement suppliers performance
- Preparation the transition for potential embedding activities to core organization
- Develop, inform and advise 60 90 internal and external stakeholders regarding processes and development

## 

## **Vion Food Group in Apeldoorn**

(producer (abattoir) pork products)

#### Achievements

- ▲ Introduced KPI's
- Introduced Quality Controll system (order picking)
- Structured and increased flow
  - order picking procedures
  - transferred into digital order picking
  - introduced warehouse locations (pick, bulk and expedition)
  - Synchronized volatile order information during internal and external processes
- Introduced double shifts
- Process improvement
- Redefined external customer demand
- Motivated staff

- Re-establish order picking procedures and system
- Introduction work schedule
- Re-establish work positions
- Documented and analyzed different processes expedition
- Root-cause-analyses major bottlenecks
- Mapping process flow, time between stages and volumes
- Investigate and applied customer specifications
- Supervise, hire and train new warehouse employees 28 FTE
- Introduce meeting structure (huddle) and performances expedition department

#### 04/2017 - 07/2017 Procurement / Supply Chain Manager a.i.

## **European Solar Technology Group in Elst**

(wholesale solar equipment)

#### Achievements

- Re-establishment inventory management
  - categorize and mapping inter related
  - products
  - stock levels
  - S&OP merged with TCO
- Transition Exact to Slimstock
- Re-establishment warehouse
- Developed and integrated procedures for
  - Partial inbound shipment
  - Merging (full/partial) orders into shared shipments (in- & outbound)
  - Partial invoicing (in- & outbound)
  - Drop shipment
- Included 3PL warehouses into the business
- Introduced KPI's

#### Activities

- S&OP
- Category management
- Contract management
- Supply chain coordination 3PL warehouses
- Coordination all inbound
- Full supply chain coordination SDE+ projects
- Procurement of all inventory (e.g. solar panels, inverters, installation equipment)
- Sourcing suppliers
- Tendering suppliers
- Initiate multiple process improvement projects (LEAN and TCO based e.g. increased flow between different departments (procurement, sales and warehouse))
- Train new and supervise employees (3 FTE)
- Procurement (tactical and strategic)
- Master data management

## 04/2016 - 01/2017 Procurement / Supply Chain Manager

# Natur Functionals (Natur. & Naturalicious) in Amsterdam (producer healthy juices and food)

#### Achievements

- Establish all ERP systems Natur.
  (Exact)(main office, online and offline shops
  (interaction of 5 ERP administrations)
  - Set up 4 (interactional) ERP systems
    - ▼ Hi-Tech Juices
    - Natur Holding B.V.
    - ▼ NL Juices Retail
    - ▼ NL Juices Online
  - Set up WMS
  - Set up and flow purchase-to-pay
  - ▶ Integrated EDI
- Process improvement
  - ▶ Integrated interactional ERP/CRM, WMS web shop
  - Standardized all product elements
- ▲ Full Agile & Lean Supply Chain design

- Establish S&OP and demand planning
- Initiate product design (inner boxes, bottle, shipping boxes)
- Source new suppliers (packaging, raw materials, new healthy products (full and semi manufactured products) e.g. healthy snacks)
- Designing, sourcing and procuring end to end transport (e.g. make or buy)
- Establish new and align logistics, products and customer demands due output New Business Development (e.g. Foodora, Marqt, Albert Heijn, Vrumona, ADE, Amsterdam Open Air)
- Specify, source, establish and develop WMS
- Testing new products
- Contract management suppliers
- Procurement of marketing material and inventory
- Training new employees (due separation of position) (project manager, procurement manager, customer service employees)
- Source new 3PL warehouses and logistic partners
- Continuous improvement warehousing, logistics and customer service (operations)
- Advise different departments for category management

## **Verstegen Spices & Sauces in Rotterdam**

(producer spices and sauces)

#### Achievements

- Established spend analyses "labeling" and "packaging"
- Initiate first tender project at Verstegen

#### Activities

- Contract management "labeling" and "packaging"
- Initiate projects for turnover improvements and green packaging
- Initiate tender projects
- Initiate project "green packaging"
- Various root cause analyses packaging errors
- Negotiate terms of agreement (reduction final cost price (TCO based))

#### 11/2012 - 11/2015 Procurement & supply chain coordinator Food & Beverages

## Seven Seas Netherlands in Spijkenisse

(wholesale FMCG and offshore products)

#### Achievements

- TCO savings achieved of 10% (category turnover € 8.000.000,-)
- Initiate and execute global and Western Europe projects with other branches (joint venture, supply chain and procurement)
  - merged volumes
  - combined warehousing
  - combined transportation
- Process improvement
  - Product standardization
  - Redevelopment products (based on general client standards)
- Excellent fulfilment score/position
  - Minimum of 3 active suppliers in Preferred Supplier List of each individual article
  - Dual sourcing
  - Multiple sourcing

## Activities

- Demand planning
- S&OP
- Procurement (700 volatile SKU's) all Food & Beverages for stock (e.g. rice, sugar, tobacco (e.g. Marlboro (Philip Morris), Pall Mall, Skruf), liquor, tinned products (e.g. vegetables, Coca Cola), cheese, frozen fish & meat, candy (e.g. Mars and Twix)
- Category management
- Continuous improvement procurement and warehousing (Lean & TCO)(e.g. redesigning warehouse and operating procedures such as order picking, Quality Assurance and order intake)(50% of the stock assortment is bonded stores)
- New Business Development by selling to other suppliers (increasing procurement volume)

#### 06/2012 - 10/2012 Procurement coordinator Fruits & Vegetables

## J.A. Meeder in Barendrecht

(wholesale fruit & vegetables)

#### Achievements

- Added new suppliers (exclusive/rare products in mid season)
- ▲ 99% Fulfilment
- Reduced cost price

- Demand planning
- S&OP (full department)
- Procurement of 200 SKU's (fresh)(high volatile) e.g. herbs, mushrooms, cresses, sprouts, exotic fruits, Asian fruits and potatoes)
- Tendering cruise vessel contracts
- Analyze the development of the current and future markets
- Sourcing supplier

#### 08/2011 - 05/2012 Operations Manager

#### Dick Vijn Logistiek B.V. in Barendrecht

(cleaning & storage facility reusable boxes)

#### Achievements

- Process improvement
  - Increased flow
  - ▶ Increased production output (till 200%)
  - Introduced 2nd and weekend shift
- Optimization Agile & Lean based

## Activities

- S&OP
  Initiate various improvement projects
- Supervise 35 FTE
  - Process operators
  - Forklift drivers
- Staff and schedule planning
- Hire and train new employees
- Aligning current and future demand with external customer

#### 01/2009 - 07/2011 Multiple Warehouse positions - B

**Dalosy Projecten** (wholesale barcode and printer equipment)

Friesland Campina (producer consumer dairy products)

**Greenery** (wholesale fruits & vegetables)

Kruidenier Fresh Food & Drinks (wholesale fruits &

vegetables)

Marni Fruit (wholesale fruits & vegetables)

**Olympic Fruit** (wholesale fruits & vegetables)

Van Oers United/T. van Noort (wholesale fruits and

vegetables)

Achievements

Activities

#### 04/2008 - 12/2008 Product Manager exhaust systems

## Fource/Van Heck/Sator Holding in Schiedam

(wholesale aftermarket car parts)

#### Achievements

- Initiate Gasket project
  - Market research (desk/field)
  - Standardized and mirrored all packaging

#### Activities

- Analyze market development
- Stock and price management
- Initiate projects to improve sales in a declining market
- Contract management
- Demand planning

#### 01/2000 - 03/2008 Multiple Warehouse positions - A

**Bakker Barendrecht** (wholesale fruits and vegetables)

**VEN/IJsland Foodservice** (wholesale frozen food)

AP-Logistics (Fource/Van Heck/Sator Holding) (wholesale car parts)

**W.F. Peters** (wholesale home decoration products)

**Superior Manufacturing Group-Europe** (producer industrial floor matting)

Achievements

## Other

MS Office	CRM/Finance/ERP/WMS	IT development	Interests
A Access Excel Outlook Powerpoint Visio Word	AFAS AS400 Bizbloqs Cognos Coolcommerce Exact Globe & Online MRP MRP Sales Trade WMS FOBIS Freshng Informer Infor M3/Movex ERP JDA WMS Microsoft Dynamics AX Navision 2018 Bassed Business Central Multiple custom ERP/WMS systems and/or add-ons Nicelabel Picqer PKMS Manhattan QlikView RedPrairie SAP SI2000 Sislog Slimstock Sumatra Tableau Teamleader TTWin	Adobe Photoshop Android Studio CSS Filezilla HTML Java JavaScript Kotlin Linux Magento 2 MySQL Notepad++ OsCommerce Paint.net PHP (OOP) SQL WordPress	<ul> <li>Craft Beer Brewing</li> <li>Mountain Biking</li> <li>Programming</li> <li>Raspberry Pi</li> <li>Strategic Games</li> <li>Welding</li> </ul>